Service Provider may login using either their email address or their phone number. Both must be unique in the system. (working)

Service Provider may provide more than ONE service. Service Provider can logon to 1 service at a time. (working)

Service Provider may own and be the single driver for the vehicle or he may be one of many drivers for the vehicle. A Service provider can be a driver only and may not be an owner of the vehicle. A service provider can drive may vehicles.

Service Providers need to be approved into the system. (working)

~~System will require all Service Providers to login in using a single UNIQUE servicer provider identifier (Service Provider ID) that uniquely identifies the Service Provider AND the particular Service they offer. SP followed by 7 random digits).~~

~~E.g., Bobby Mendoza is a Service Provider for BOTH a Pedicab and a Tricycle.~~

~~For times he logs in to drive the Pedicab he logs in as…. SP3269051~~

~~And for the time he logs in as Tricycle he logs in as... SP0833299~~

Vehicle owners will also be entered into the system as a Service Provider.

Shared vehicles will need to be entered into the system multiple times as multiple distinct vehicles. Existing built app has a 1:1 relationship between a vehicle and a Service Provider. Since we will want to enable multiple Service Provider’s for a vehicle (i.e., shared vehicle) we need to be able to create multiple “virtual” vehicles. Since current app requires each vehicle to have a unique license plate. We could append a Service Provider’s promo code (unqiue five digit alpha numeric code) to the license plate of a shared vehicle. And then associate the the vehicle to the Service Provider. (The one issue is that the same physical vehicle could show us as being active in the system if Service Providers forget to go offline. As long as they don’t accept the ride this shouldn’t be an issue.)

|  |  |  |
| --- | --- | --- |
| Service Offerings | Services to offer - two types of vehicles.  Pedicab  Tricycle | (working) |
| Service Provider approval process | Barangay Service Provider Application Form   * Define Workflow and Approval Process * Uploading to AIOCITY * Issuance of Service Provider ID and creation of Account/Password   Approver: Barangay Captain or appointed representative |  |
| Fees | How many tokens will we charge the Service Provider’s wallet per ride.  Ans: Token amount will be set at a BARANGAY and SERVICE CATEGORY/VEHICLE TYPE level.  QC Sta Teresita / Ride / Pedicab …. 5 Tokens  QC Sta Teresita / Ride / Tricycle …. 10 Tokens  ML Sta Maria / Ride / Pedicab …. 7 Tokens  ML Sta Maria / Ride / Tricycle …. 12 Tokens |  |
| Vehicle ID | Tricycles have a plate number (c.f., license plate).  Pedicab’s have a less formal permit issued by the Barangay. To avoid overlapping permit numbers will need to precede the number with other characters.  Tricycle - Plate No.  Pedicab - Barangay Name & Number Issued from Barangay Permit Office. (e.g., QC Sta Teresita-A1256) |  |
| Service Provider Status | Barangay Captain may activate, suspend, deactivate a Service Provider from the system.  Deactivated Service Provider accounts cannot be activated again. Suspended accounts can be reactivated. |  |
|  |  |  |

**App for the Barangay Officer (desktop, mobile)**

Purpose of the is to allow the Barangay Officer to be able to perform the following high level actions.

1. Enroll Service Providers and manage their account status.
2. Manage Service Provider participation against particular services that have been enabled for their Barangay.
3. Manage assets (e.g., vehicles) that are specific to an enabled Service within their Barangay.

AIO City Platform Administrator will create and manage the Officer account. Officers will not be able to register and activate their own accounts. AIO City Platform Administrator will enable Services for a particular Barangay. Once enabled Barangay Officers will be able to manage Service Providers against the enabled Services.

1. Login / Logout
2. AIO City Platform will create and manage the account for Barangay Officer
   1. Fields required to create / manage the Barangay Officer Account
      1. First Name
      2. Last Name
      3. Email Address
      4. Phone Number
      5. Job Title
      6. Picture
3. Add / Suspend / Delete a Vehicle
   1. Add Vehicle
      1. Fields required
         1. Owner’s name (First Name, Middle Initial, Last Name)
         2. Owner’s Address **(xxxxx)**
         3. Province (Metro Manila for NCR) **(drop list)**
         4. City or Municipality Name **(drop list)**
         5. Barangay Name **(drop list)**
         6. Service Offering (Tricycle or Pedicab)
         7. Vehicle details
   2. Suspend Vehicle
      1. Suspension Reason
         1. Drop list???
   3. Delete Vehicle
      1. Reason
         1. Drop list???
4. Add / Suspend / Delete a Service Provider
   1. Add Service Provider
      1. Fields required
   2. Suspend Service Provider
   3. Delete Service Provider
5. Assign Service Provider to a vehicle, Service Provider may be assigned to MULTIPLE vehicles
   1. Vehicles get added - Vehicle License Number (followed by Service Provider’s Promo Code)

Service Provider (driver) Login

1. Can login using email address or phone number (working)
2. Online Service Providers (that perform ride sharing) needs to SELECT a vehicle (working)
3. Select a Vehicle from a list of vehicles assigned to the Service Provider - Vehicle LIcense Number (followed by Service Provider’s Phone Number) – Currently we only get list of vehicles, model number, no license number